

FINANCIAL POLICY

Our goal is to provide our patients with the highest standard of dental care and at a reasonable cost. In order to reduce costs in paperwork, we expect all payments due at the time the dental service is provided. If you have dental insurance, this means an estimated portion or “co-payment” is due at the time of treatment.

We conveniently accept cash, MasterCard, Visa, American Express, debit credit cards and Care Credit as forms of payment. We do not accept personal checks in amounts over \$40.

If you have dental insurance, we will be happy to process your insurance claims in order for you to receive the maximum benefit. Based on the information you and your dental insurance company provide us, we will give you an estimate of your cost of treatment. However, we cannot make any guarantee of coverage due to the periodic changes in the contract between your insurance company, your employer and you. Please keep in mind that you are responsible for any fee that is not covered by your dental insurance.

For any unpaid balance that is more than 30 days overdue from the date of service, a 1.5% billing fee of the total unpaid balance will be added to your account.

MISSED APPOINTMENT POLICY

Our goal is to provide our patients with the highest quality care in a timely manner. We are a private practice, offering personal, one-on-one dental care. We are not a clinic; appointments are made for our patient’s ***one patient at a time.***

We understand that situations arise that you are unable to honor you appointment. If this happens, we ask for 24-48 hours’ notice prior to your appointment time. If you reschedule or cancel your appointment within 24 hours of your scheduled time, we reserve the right to charge up to \$100.00 for broken or missed appointments.

If the appointment is habitually canceled, rescheduled, or missed, it prevents our office from successfully completing treatment. We, therefore reserve the right to release the patient from our care.

I have read and received a copy of the Financial Policy and the Missed Appointment Policy for Cheryl E. McDonough, DMD, APC.

Signature

Date